



GlobalCare  
Simply More

**Workflow Management**  
**Solutions Integrated To Technology**



Front-End  
Services



- PAPER CONVERSION
- COORDINATION
- EDI MANAGEMENT
- Data Cleansing
- FRAUD & ABUSE

GlobalCare advances claims processing with technology-based solutions that integrate to our client systems and processes.

**TRAK***it*

## It Begins With Every Claim

GlobalCare offers comprehensive front-end claims processing to facilitate electronic claim transport along selected pathways. We offer electronic claims flow management where claims can be received from any source, and converted to a standard file layout acceptable by all trading partners. All claims undergo stringent edits to normalize data for ready acceptance to elevate our client's auto-adjudication rates. We recognize that the fewer manual interventions, the greater the impact to the bottom-line.

### THE VALUE TO YOU

- No system or process changes
- We conform to your file layouts and preferences

GlobalCare provides web-based tools to easily allow complete monitoring for all files and claims activity. Real-time tracking of all data inbound/outbound traffic by trading partner is date/time recorded with details provided inclusive of image records (if available). Our Online Services and Trak-IT systems allow easy access to your data with total transparency.



## Services Available

### PAPER MANAGEMENT

- Claim receipt from providers & any trading partner
- Claim scanning and data entry
- Claim archiving
- Claim inventory control
- Claim image retrieval

### COORDINATION / EDI MANAGEMENT

- Claims from providers, networks and clearinghouses
- Claim conversion to standard ANSI 837I/4010 & ANSI 837P/4010
- Claim conversion from / to any proprietary file format
- Claim transmission via secured and encrypted hosted ftp site
- Claim transmission via secured and encrypted web-portal with 837 batch files
- Claim transmission via secured web-portal with print-on-demand reproduction HCFA1500 OR UB92 with re-pricing results
- HIPAA Compliant

### CLAIMS RE-PRICING MANAGEMENT

- Primary network re-pricing (Inanet Primary)
- Primary network routing (MedRouter)
- Secondary network re-pricing (Inanet)
- Re-pricing via PPO Networks, Fee Negotiators and Arbitration Services
- HIPAA Compliant

### NETWORK MANAGEMENT

- PPO contracting with over 150 PPOs and growing
- PPO contracting for primary access and secondary access
- PPO provider demographic loads
- 837 File conversion to network specifications
- PPO matching rules
- HIPAA Compliant

### AUTO-CLAIM EXTRACTION & REINTRODUCTION

- Technology-based solutions that integrate with selected claims adjudication systems
- Automated file extract (primary / secondary claim files)
- Automated reintroduction

### ON-LINE TRACKING & REPORTING

- Web-based claim inquiry, claim inventory, and performance-based reporting
- Claim monitoring: over 30 points of tracking a claim life
- Claim record & Claim image retrieval and archiving

### e-INVOICING WITH AUTO REVERSAL & RECONCILIATION

- Secondary claim invoices with GlobalCare fees passed within ANSI837/4010 file
- Automated reversal & reconciliation for non-use of secondary discount as reported by client